# Transition from Scared to Safe™ Training Course

## Hotel and Institute Security Management

As the world is changing around us, we are faced with so many challenges and threats that require us to adapt to conditions that affect our daily lives. These challenges include population density, socio-economic conditions, political and even criminal risks.

As we all know, the real concept of private security in the Middle East and the Gulf region has been introduced in the late eighties. However, until today very few entities conduct specific training for individuals entering this field. As part of a special partnership with instructors in the Middle East, this course is provided for hotels and institutes desiring a strong security presence and safety protocols.

Today, no one is immune from a terrorist or a criminal act; therefore we need to strive to encounter the challenges and threats through training and development of security measures and procedures. Considering all the losses and attacks that hit private and government businesses and complexes, we cannot continue to ignore these issues and sit idle waiting for something to happen.

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This training, provided by highly qualified instructors with extensive backgrounds in safety and security management, will give your organization, located in the Middle East or Africa, the opportunity to obtain the knowledge and develop new skills which will assist in carrying out the vital task of protecting your assets, your employees and your clients.

# How will I Benefit?

This is an ideal leadership development course for security managers and staff, department managers and anyone in need of gaining a more clear and effective understanding of the security industry.

This training course is designed to sharpen participants' security skills and vision through the proper understanding of security applications and processes.

This training course uses the academic approach which is rarely used in the security field in any given environment.

It also widens the scope of the attendees by exposing them to real life case studies and situations. **This course will change the way you look at security.**

**Each participant attending the course and finishing the project and final presentation successfully will be handed an official training diploma endorsed from "Contagious Companies USA".**

**This Diploma will be an added value to your experience and knowledge resume and can offer you more advancements in your professional field.**

# Who Should Attend?

- Security Managers and Staff
- Department Managers
- Anyone who wishes to acquire an understanding of the  security industry

# Instructors :

**Mr. Raad** is an innovative professional with a solid international experience; who combines the development of strong relationships with a strategy to achieve success by being productive and thinking outside the box in identifying protective measures and threats.

With 20 years experience in the security field, he developed a reputation for introducing fresh approaches to solve the challenges faced in today's heightened security conditions.

He had the opportunity to head the start up operations to high risk destinations such as Iraq and Afghanistan, by creating the proper security posture for a safe operation.
Mr. Raad held several senior positions with high profile companies such as: Middle East Airlines, Qatar Airways, British Mediterranean Airways, Air Arabia, Royal Jet and Phoenicia Intercontinental.
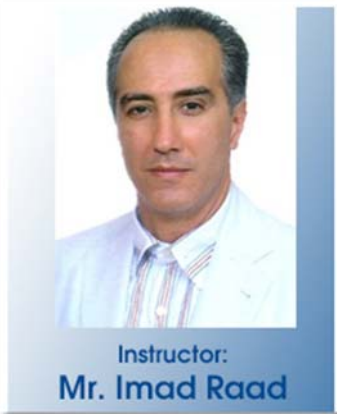The program is designed by a hotel security specialist who managed the opening of 5 stars hotels in the Middle East. during his tenure, the facilitator was involved in the security preparation of high profile events such as the Arab and Francophone summit, among other events in a very challenging working environment.

Mr. Raad is a graduate in Criminology from SouthWest Texas State University

• Certified National Trainer
• Certified Security Auditor
• Certified Lodging Security Director

Also attended several courses:
• Safety Management System
• Anti-Terrorism
• Threat Assessment

**Instructor:**
**Mr. Imad Raad**

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**Mr. Daoud** is an electrical engineer with extensive experience in high security systems and security management for government sites, VIP officials and retail solutions requiring advanced systems and security management training.

As a Chief Technical Officer , he is responsible for global systems designs, implementations, commissioning and also security management training.

Backed-up with numerous trainings on the security systems and management in various manufacturing high tech companies in Europe and USA he represents, he offers an up to date experience value to his training information and not just standard textbook procedures.

Mr. Daoud is responsible for :

• Consulting and Design of security and electrical systems using Autocad® with related specifications and requirement as a tender.
• Supervision of the installation of the systems as well as commissioning them
• Prepare and conduct training sessions to project's personnel on each system prior commissioning.
• Maintenance and forecasted upgrade management of all installations.

**Instructor:**
**Mr. Fadi A. Daoud**

Mr. Daoud assisted Mr. Raad in training courses for security systems introduction, basic details, assessment, design and the security point of view commissioning, for security managers and managers for Hotels, companies and people working in the security field.

Mr. Daoud has a Bachelor of Electrical Engineering degree from the American University of Beirut

# Course Content:

### Module 1: Terrorism

1. Identify Terrorism
2. Identify the Terrorist Ideological motives
3. Identify the objectives of terrorist groups
4. Identify their targets
5. Identify target selection criteria
6. Identify terrorism related risk
7. Identify how terrorist attack occur

### Module 2 Physical Security

1. Understand the concept of CPTED
2. Identify Physical Security Barriers/Site Hardening
3. Identify Physical Security Entry and Access Control
4. Understand Security Lighting
5. Identify Intrusion Detection Systems
6. Understand Video Surveillance
7. Identify Security Personnel
8. Understand Security Policies and Procedures

### Module 3 Risk Assessment

1. Identify the Basic Risk Assessment model:
2. Identify and profile assets
3. Identify and profile threats to assets
4. Determine asset vulnerability to threats
5. Identify and evaluate Countermeasures
6. Identify the Guidelines for assessing Terrorist related

### Module 4 Risk Management

1. Identify what is Risk
2. Identify the three key elements of Risk
3. Risk Equation
4. Identify the 5 step Risk assessment module

### Module 5 Bomb Threat Management

1. Understand the threat (introduction)
2. Understand the characteristics of explosive devices
3. Understand the bomb security planning
4. Be familiar with the defense against courier bombs
5. Be familiar with bomb search and threat response
6. Be familiar with the defense against mail bombs
7. Be familiar with the defense against Anti- vehicle bombs
8. Be familiar with the blast mitigation design for facilities
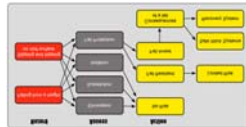9. Be familiar with the post- blast response procedures

### Module 6 Hospitality Security Practices

1. Discuss hotel bombing incidents
2. Identify hotel departments and their relation to security
3. Identify the required competencies for security personnel
4. Law enforcement versus private security
5. Identify the security functions of hospitality
6. Identify the security hazards
7. Identify the basic functions of security personnel
8. Discuss emergency planning and the stages (fire/bomb)
9. Identify internal theft/room theft investigation
10. Discuss hotel security issues/inspections/ surveys
11. Discuss the concept of foreseen-ability
12. Discuss the requirements for security advance teams
13. Discuss the hotel countermeasures

### Module 7 CCTV/Access Control Design

1. Choose the right CCTV systems
2. Identify different camera types, usages for every location
3. Know all about access control components
4. Know everything related to Guard Tour system types
5. Learn about the intrusion alarm and its ancillaries
6. Be capable to choose the right Entrance scanners
7. Assess your premises security systems professionally
   Identify what is needed or missing in your offered or installed security systems

### Module 8 Project and Final Presentation

1. Project presentation
2. Final assessment

**Course Duration:**
One month, 3 sessions of 3 hours per week.

For more info, please contact Mr. Imad Raad at : 70-227270, email : raadimad@yahoo.com

Or visit : http://www.contagiouscompanies.com/hotelsecuritytraining.aspx

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